

IT Operations and Cloud Services

INMARTECH 2014
November 19, 2014

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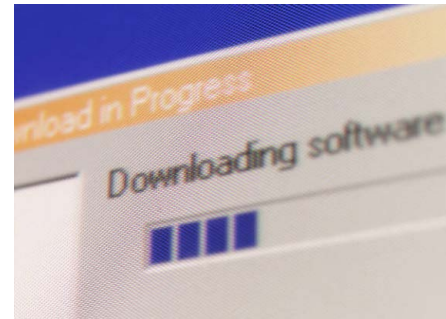
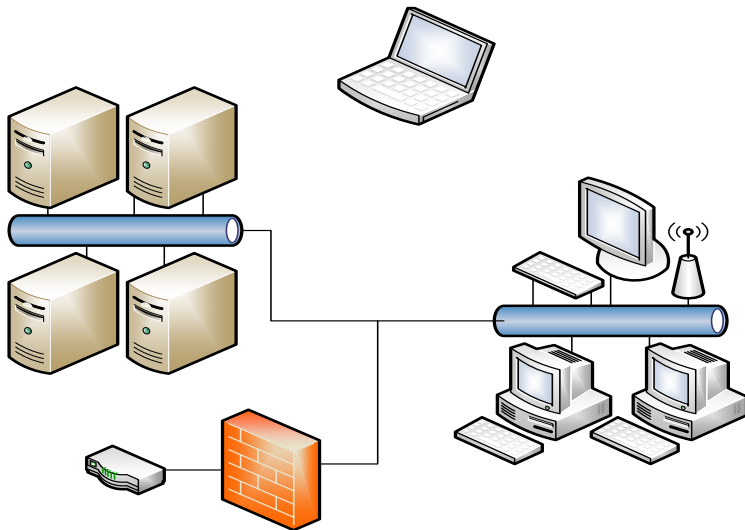
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Information Technology (IT)

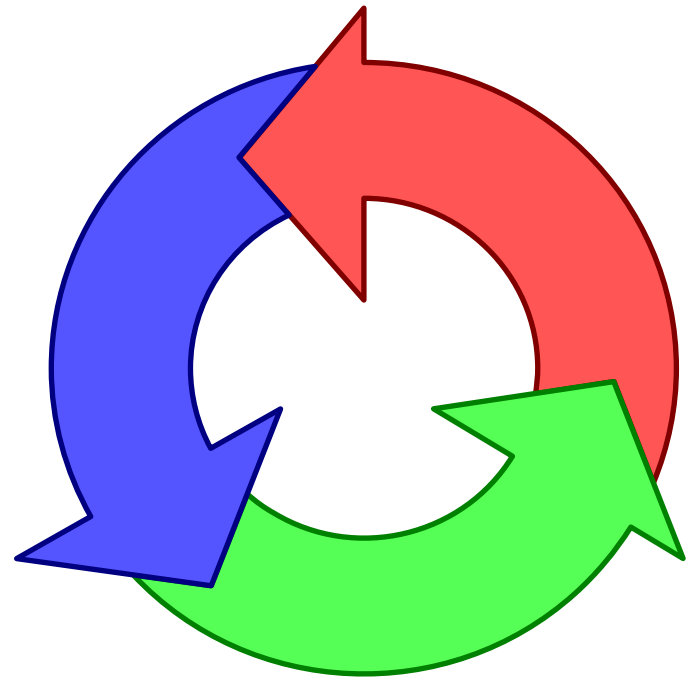


IT Operations

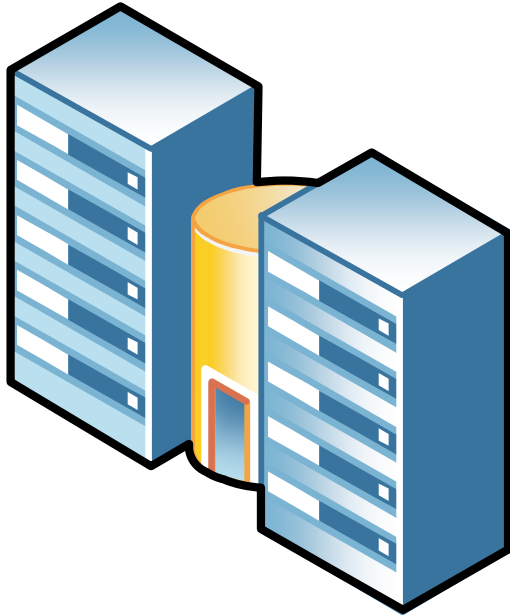
Information Technology Infrastructure Library (I.T.I.L)

Microsoft Operations Framework (MOF)

ISO/IEC 27001



Traditional Data Center

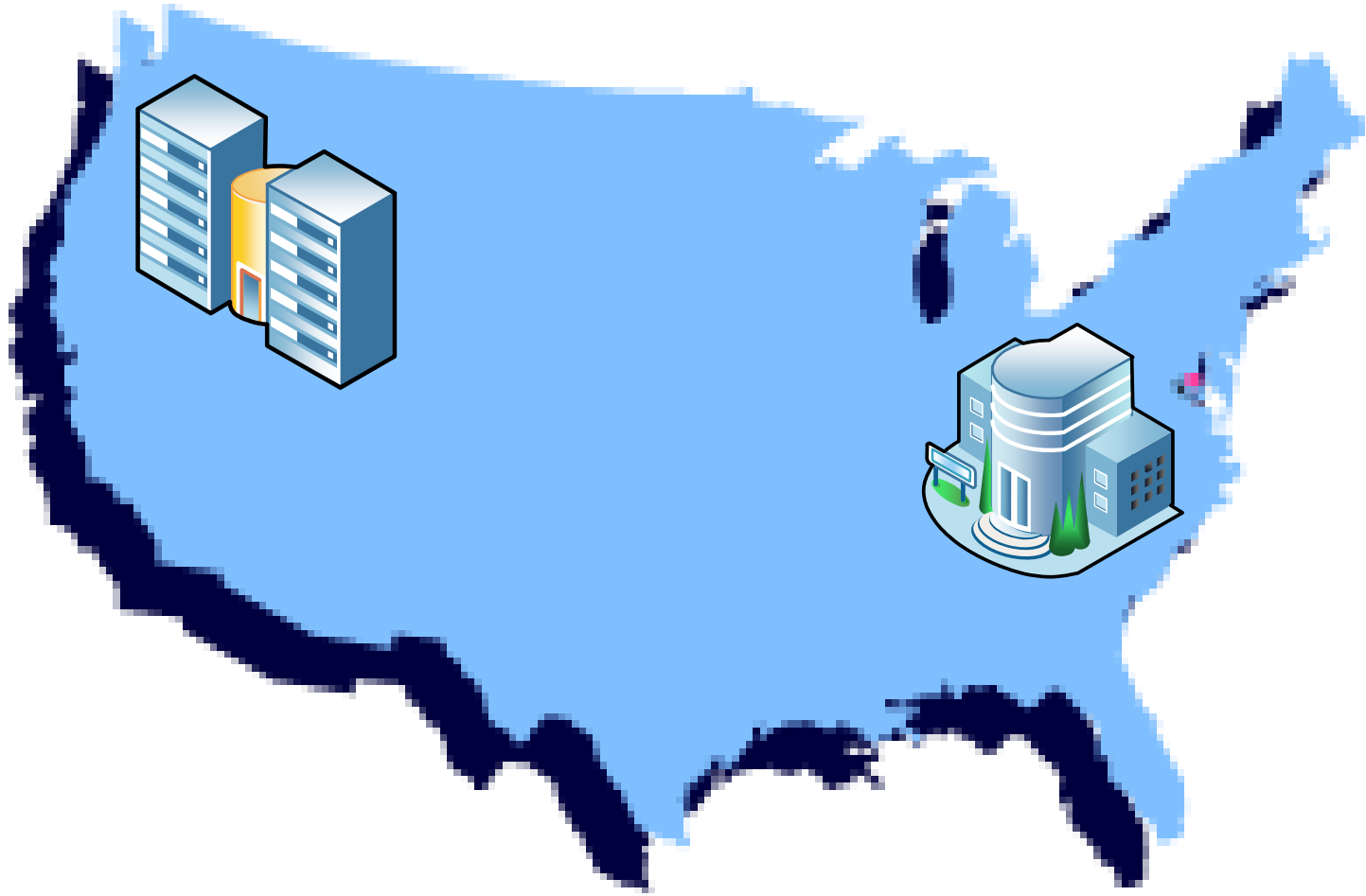


Data Center



Headquarters

Hosted Data Center

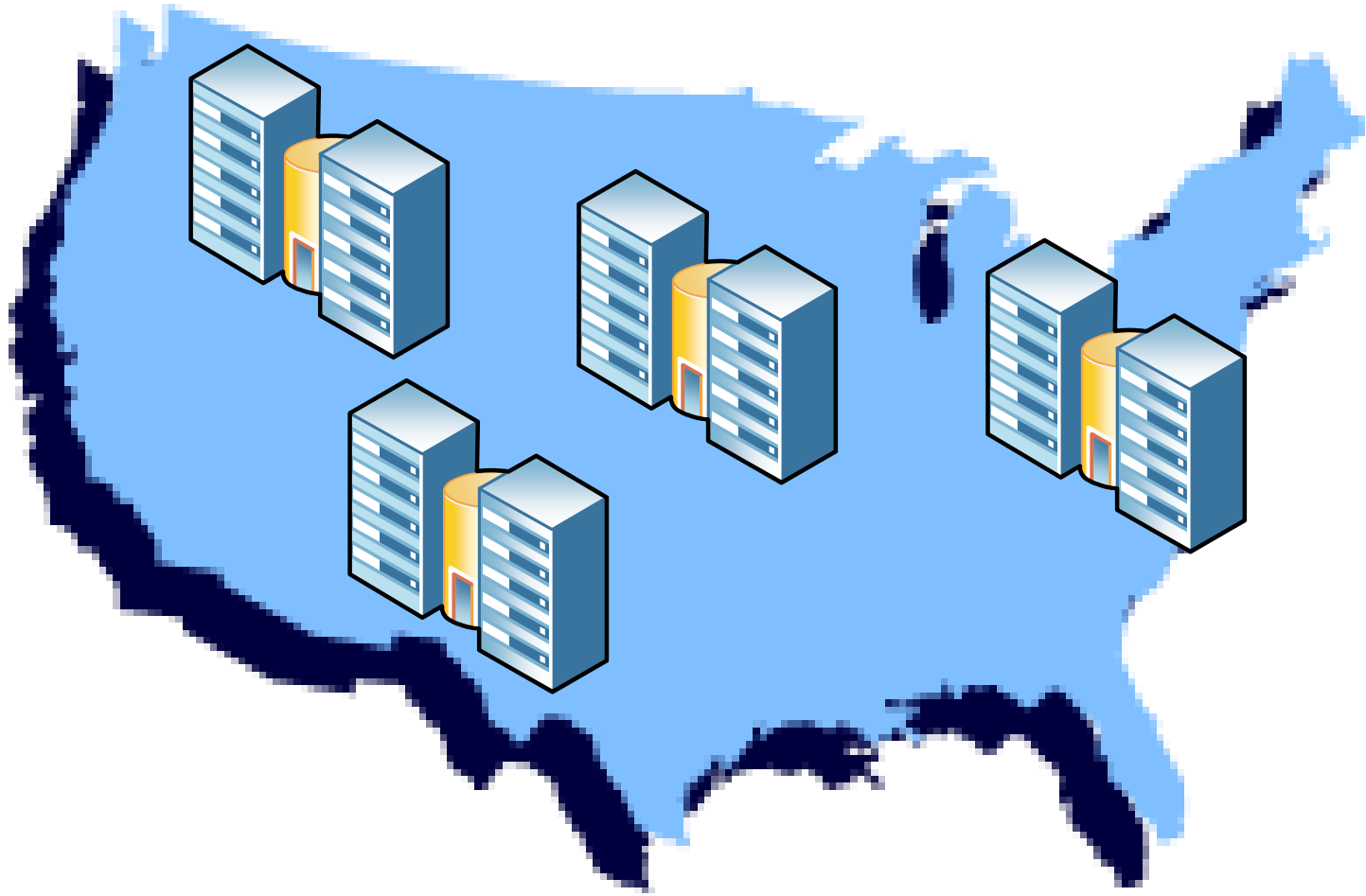


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Cloud Data Center



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Cloud Services – Plain English

- **Infrastructure-as-a-Service (IaaS)**
 - You do everything that is not physical
- **Platform-as-a-Service (PaaS)**
 - You only worry about your programming
- **Software-as-a-Service (SaaS)**
 - You worry about your processes

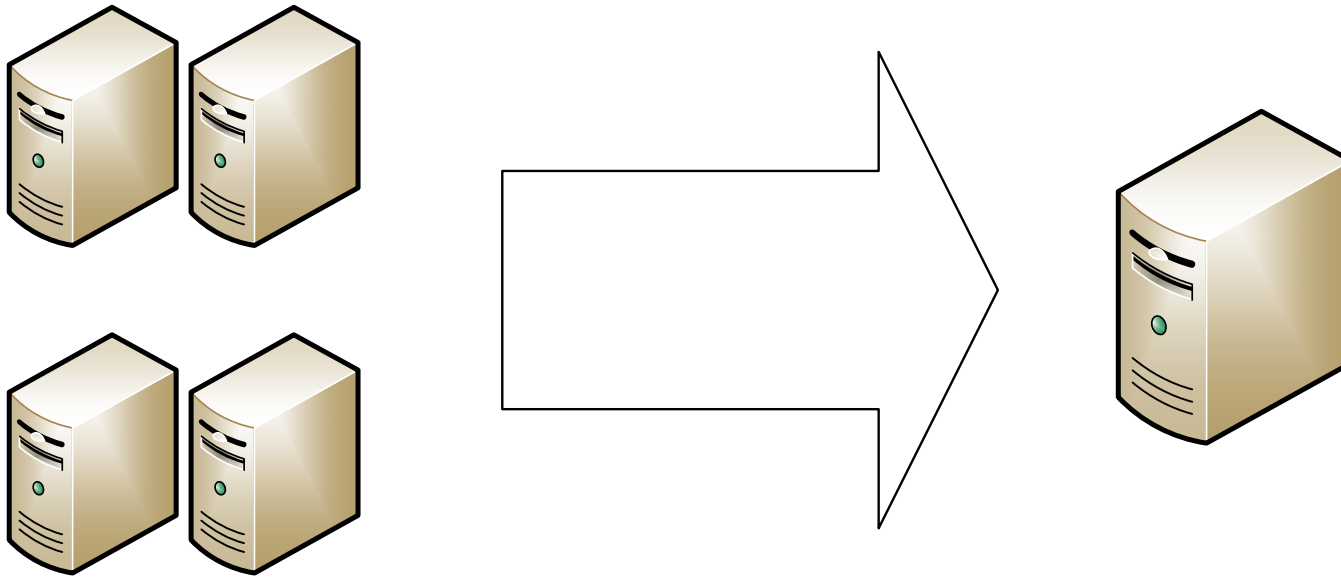


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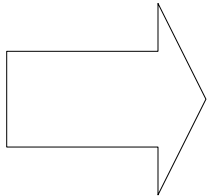
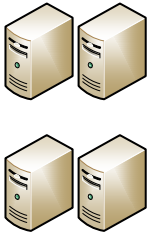
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Virtualization



From A to B to C



I.a.a.S

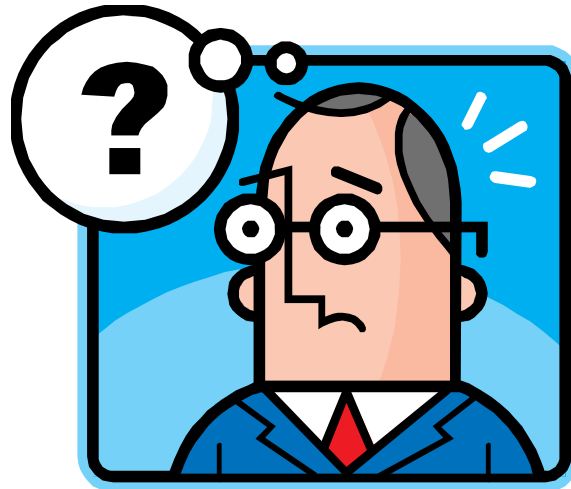


P.a.a.S

What Did I Get?



What Did I Learn?



Questions?



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