

United States Antarctic Program

USAP Vessel Fleet Broadband Use

Scott Walker

RPSC Vessels

16 Nov 2011

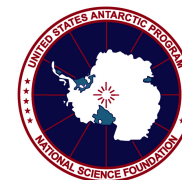
Raytheon
Polar Services



Overview

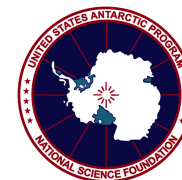
- Background
- Services
- Initial Testing / Current Configuration
- Way Forward





Background

- USAP Research Vessels (Pre 2010)
 - Fleet 77 system
 - ISDN connections back to Denver to transfer bulk e-mail and files
 - Cost of service was ~ **\$24/MB** (\$3300/month/ship)
- Installation of FBB systems on the Laurence M. Gould (LMG) and Nathaniel B. Palmer (NBP) completed in early 2010.
 - Early deployment was focused in moving all services from the Fleet 77 system to the FBB system (E-mail & File Transfer)
- FBB monthly quota – 2 GB/ship

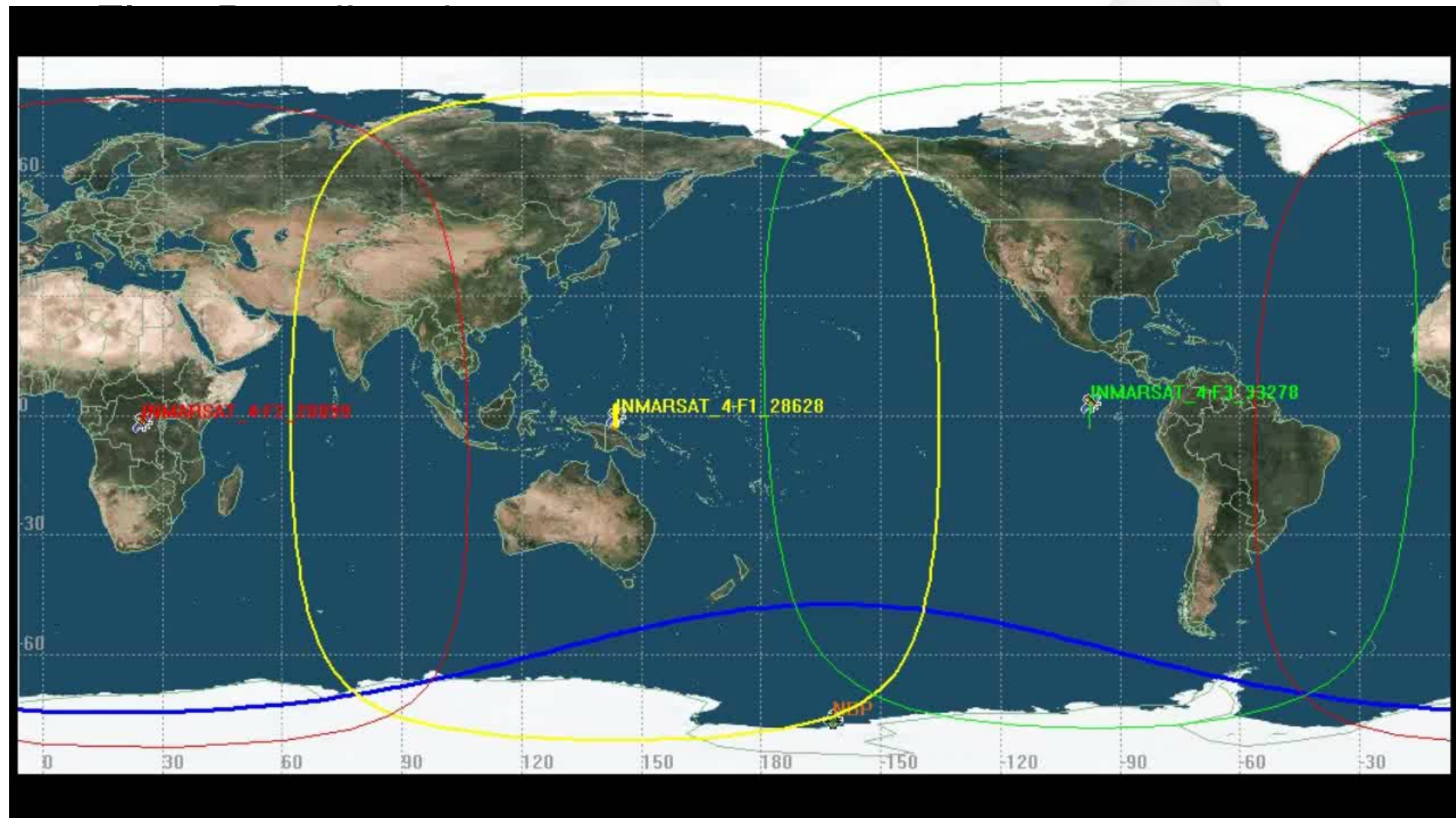


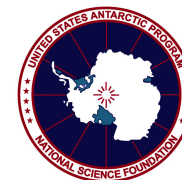
Background Cont'd

- USAP grantee requests for Internet access
- LMG and NBP
 - LMG 47 passengers (32 Passengers 15 crew)
 - $2000/47/30 = \sim 1.4$ MB/person/day - Not sufficient
 - NBP 66 passengers (42 Passengers 24 crew)
 - $2000/66/30 = \sim 1$ MB/person/day - Not sufficient
 - No solution for USAP vessels without greatly exceeding the initial 2GB/month offering
- Initial UNOLS fleet offering is being underutilized
 - Some vessels are not in service
 - WHOI approved USAP to exceed its initial set allocation



Service Capabilities





FBB Services

- Provide E-mail transfer service
 - Remove the F77 Ffastest ISDN data service
 - IPsec tunnel to DHQ
 - Modify the current scripts to work through a TCP network
- Provide IP phone service
 - IPsec Tunnel to DHQ
 - Set up DHCP parameters to point IP phones to Denver call managers
- Provide Internet Access
 - Requires additional software for bandwidth management, security and user identification



E-mail and IP phones

■ Hardware

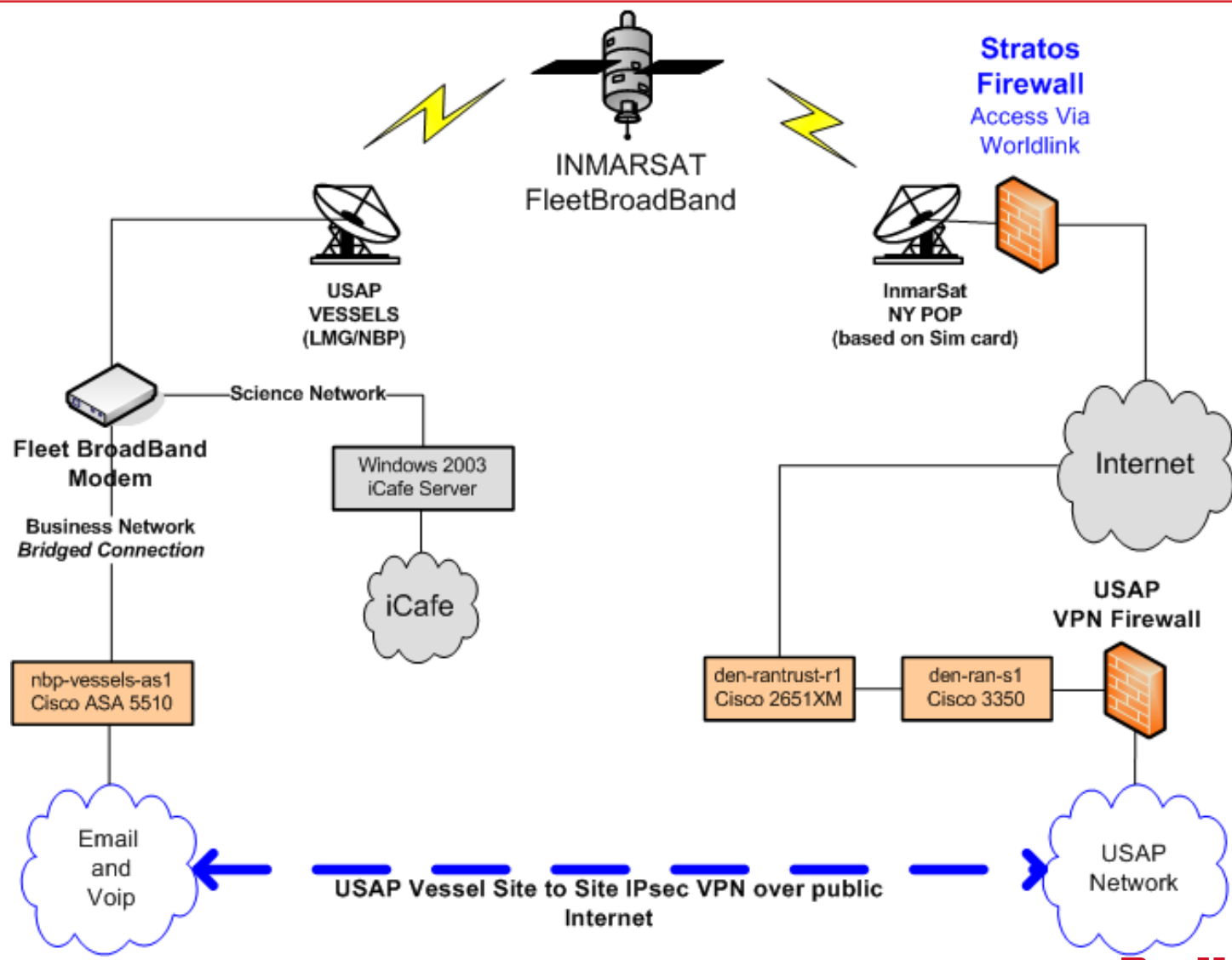
– Cisco ASA 5510

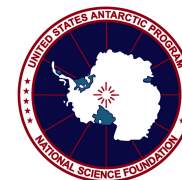
- Enterprise class firewall that meets security requirements
- Can produce a stable IPsec tunnel over a low bandwidth, high latency connection
- Has an additional “user friendly” interface (ASDM) for diagnosing issues by non-network savvy users.

■ IPsec Tunnel – 10% overhead



LMG & NBP FBB Network





Internet Access - Testing Parameters

- **Provide users Internet access**
- **Monitor the amount of data transferred through the system**
- **“Best Effort” Security**
 - **Manage/Monitor Usage**
 - **Inappropriate sites**
 - **EntROB compliance**
 - **Isolate from ship network**
 - **Protecting from malware or other malicious exploits**
- **Will not affect normal ship operations**
 - **E-mail**
 - **File Transfer**
 - **IP Phones**



Initial “Café” Deployment (LMG)

■ Internet Café

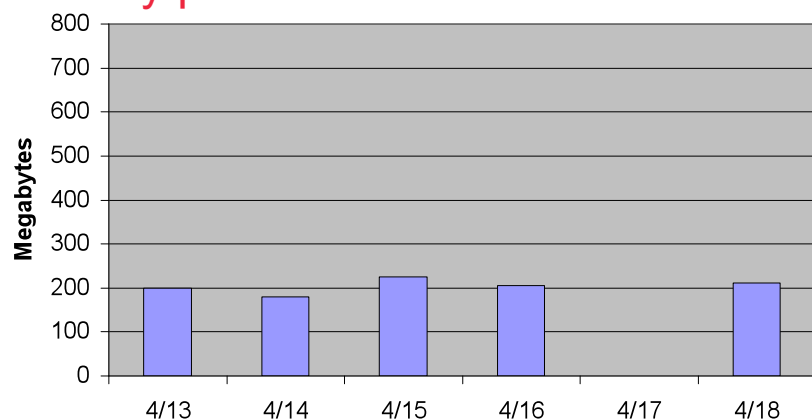
- Two hours per day - 15 minute sessions
 - First hour dedicated for science
 - Second hour open to science and RPSC
- Ten Hours per day – No set sessions
- Only allow non-USAP assets to connect
 - No Enterprise security protections in place
- Locate the Internet Café in a common area
 - Create a self policing environment
- Provide antivirus updates locally
- Provide a list of mobile sites
- Provide Wireless Access





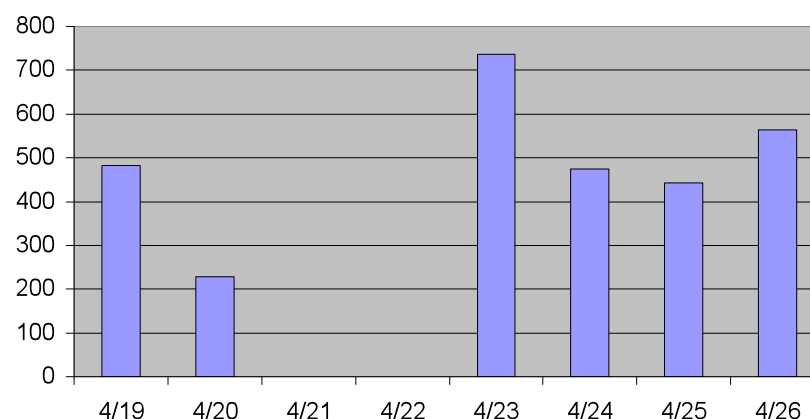
LMG Time Restricted Test Summary

- Two hours per day did not offer enough time for users to complete all tasks
- Wireless access greatly increased the number of simultaneous users – Mobile devices
- **Very positive feedback**



Café Two Hours/Day

204 MB/day



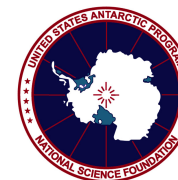
Café Ten Hours/Day

487 MB/day

Test Summary

Duration: 11 days	Total: 7.5 GB
Café: 4.0 GB	Operations: 3.5 GB
\$11,400 Cruise	\$1100/day

~20 GB/month



Quota Management - Tools

■ Internet Café Software

– Used in Internet Café and Hotels

- Majority operate on a time based allocation
- Limited functionality for quota management

– Requirements

- User authentication
- Ability to set daily/weekly quota per user
- User scheduling
- Reporting

– Additional functions

- URL tracking
- Port filtering
- Bandwidth management

A screenshot of the USAP Internet Hotspot login interface. It features the USAP logo in the top left corner. The title "USAP Internet Hotspot" is centered at the top. Below the title, there are two input fields: "Username" with the value "user1" and "Password" with three dots indicating a masked password. A "Login" button is positioned below the password field. At the bottom, there are two links: "Open Infobox" and "I need help!".

USAP Internet Hotspot

Username: user1

Password: ●●●

Login

[Open Infobox](#) [I need help!](#)

A screenshot of the USAP Internet Hotspot user status interface. It displays three columns of information: "TIME LEFT" (9:53), "QUOTA LEFT" (14.56 MB), and "DOWNLOAD" (512 KB). Below this, it shows the user's details: "USERNAME: USER1", "MAC: 00-0C-29-40-85-79", and "IP: 192.168.2.13". A "Logout" button is located at the bottom right.

TIME LEFT: 9:53

QUOTA LEFT: 14.56 MB

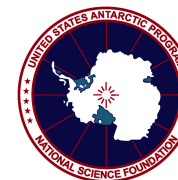
DOWNLOAD: 512 KB

USERNAME: USER1

MAC: 00-0C-29-40-85-79

IP: 192.168.2.13

Logout

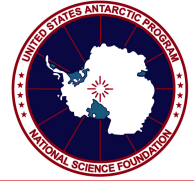


Internet Café –Configuration

- **Antamedia Hotspot Software**
- **Quota Management**
 - Per User Basis
 - 100MB (Initial) to 10MB (Current)
- **Bandwidth Management/Optimization**
 - Per User Basis
 - 128 Kbps (Initial) to 32 Kbps (Current)
- **Enhance security controls**
 - Content Filtering
 - “Poor man’s” content filtering using <http://someonehocares.org/hosts>
 - Port blocking
 - Security generated list
 - Port blocking for Windows Updates and MAC updates

Way Forward

Striving to Meet NIST security guidelines



- Manage/Monitor Usage
 - Inappropriate sites
 - EntROB compliance
- Isolate from vessel network
 - Protecting from malware or other exploits
- **Route all Internet bound traffic through DHQ**
 - Dynamically updated content filtering (Bluecoat)
 - Intrusion detection system (Sourcefire Defense System)
 - **IPsec tunnel will create 10% overhead**

Way Forward

■ WAN Optimization

– Riverbed Steelhead Devices

- Used at South Pole, McMurdo and Palmer stations
- Improve bandwidth usage up to 52%
 - Caching – Bit Matching
 - Application Optimization
 - CIFS, RSYNC, NFS, HTTP, SSL
 - Packet Shaping
- Skipware – Satellite Optimization

- As a bare minimum we would see a 40% increase utilizing this technology.



Additional Funding Required

Questions??

