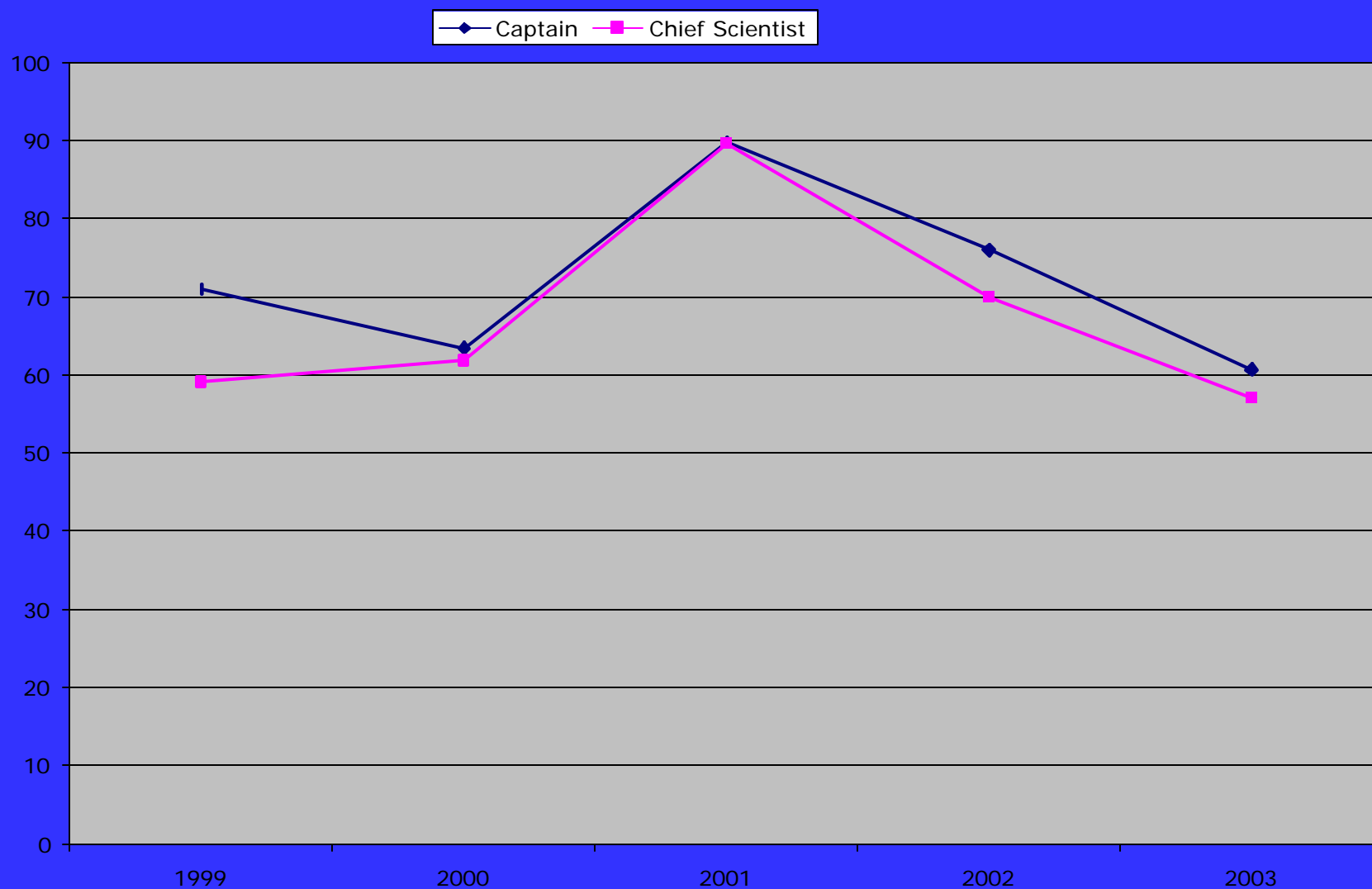


Quality of Service Subcommittee on Post Cruise Assessments

- The Sub-Committee reviewed a subset of the new post cruise assessments to evaluate how well the form addressed issues of quality improvement.
- The new form is a big improvement and is providing valuable feedback.
- They have made some observations that will be used to refine the charge to the Sub-Committee, help to define the role of the UNOLS Council.
- They will consider whether or not to make recommendations for improving the form.
- The rate of return from Chief Scientists is still hovering near 60% and should be increased to get the full benefit of this assessment system.

Percent Return for Post Cruise Assessments 1999 - 2003 (thru 11/10)



2003 Percent Returns

